

Take care of your hardlock/HASP key

SP Net info 27

Uploaded: 28.10.2000
Latest revision: 12.04.2020

This section is from our current License Agreement which you accept when you install SoundPLAN:

HASP

Granting of a license is bound to SoundPLAN software use with a HASP. If a HASP is defective during the legal warranty period, SoundPLAN GmbH will replace the HASP. The customer will pay the hasp fee for a lost hasp key or for replacing the hasp should it become defective after the warranty period. A defective HASP needs to be returned to the place from where you obtained it.

The hasp fee depends on the type (single license/network license), but in both cases it is several hundred euro. On top of this comes the shipment fee for a certified letter.

In other words: Take good care of your key.

The USB keys are rather fragile. Over the years we have seen several sockets being crashed by accident. It can be recommended to insert a small extension cable. It is much cheaper to replace such a cable than a key.

